

OBSIDIAN



SOLUTIONS

CLIENT EXPECTATIONS:

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What We Do:

- We specialize in insurance mitigation and construction from complete start-to-finish. Our aims are to take as much of this daunting process off of your plate as possible and to get your home back to its pre-loss condition at no financial burden to you (other than deductible, if you are doing any upgrades, or if it is absolutely outside of the scope of what your policy covers). We know this is a stressful process, but we are here to help take as much of that load off of your shoulders as possible. This might be your first time dealing with insurance, it might be your 5th, but we have done this thousands of times, and we have your back.

Standard Process for Clients:

- File a Claim with your Insurance Carrier
- Sign Contract for us to serve
- Mitigation (if required)
 - Dependent on your project and coverage, mitigation services can range from mitigating water, mold, and fire.
 - Payment upon completion
- Repairs.
 - Estimate
 - Deposit
 - Pre-construction work (engineers, architects, designers, permits, material expediting, ordering, scheduling...)
 - Physical work.
 - Completed Project.
- Invoices and Financial Updates throughout as required

Expectation Management and Client Education:

- We are on the SAME TEAM
- Fight for us like we fight for you!
- Brace for a bureaucratic process.

- We are here to help educate you about as much as you'd like to know for your peace of mind
- Our foresight from experience avoids most issues, but this is construction, and no matter how big or how small the project, issues will arise! It is the name of the game, but Obsidian Solutions has completed over 1,000 projects, and our Reviews and Portfolio do not lie. We are solution minded and have conquered any issues that have crossed our path, and we will do the same when we cross that bridge together.
- Our aim is to get you your home back at no financial burden to you as quickly as possible while providing quality work.

What We Do For You:

NO COST TO YOU: There is no financial burden to you other than your insurance deductible, if you are doing any major upgrades during reconstruction, or if the project is outside of the scope of your policy coverage.

FASTER PROCESS: We mobilize and execute faster than any other company on the market. We ensure the ball is in Insurance's court 90%+ of the time with our proprietary in-house systems and veteran team.

If you are one of our Clients who were submitted to us directly from your Insurance Carrier; before Obsidian Solutions, from the point home damage occurred to project completion averages 3 to 6 + months. We revolutionized the industry with proprietary systems and structures, which has resulted in a process that now takes less than 1 to 2 months (unless we have to order special materials for repairs that are difficult to source or a full home rebuild from massive damages).

MINIMAL BURDEN: If it was not for Obsidian Solutions, you would have to spend an immense amount of your time without compensation to immerse yourself into a nuanced, bureaucratic, daunting process with insurance, mortgage lenders, mitigation, construction companies, and other varying parties involved in the home claims process. We take it all off of your plate from start to finish.

AMAZING CUSTOMER SERVICE: Your Obsidian Solutions Project Manager oversees the project as a whole to ensure smooth handoffs and execution between your Mitigation Project Manager and Repairs Project Manager. You will have access upfront to your responsive Project Managers via phone call, text, and/or email. We are here to serve YOU.

WE OFFER FINANCING!!! CLICK ME for financing and apply today:

What sets us apart from the competition is not just our pragmatic diversification of in-demand Construction and Real Estate Services, but it is our ability to adhere to our company's key values:

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**Integrity, Diligence, Efficiency, and Creativity...
All lead to Excellent Service and Quality Products.**

The best source to learn more about us is our website:

ObsidianSolutions.Global

Keep us in mind for any projects you, your family, or friends might have in the future!

This is not a contractual obligation unless tied to a Contract signed with us and the Deposit amount requested above is paid. We look forward to the prospect of serving you to the fullest of our abilities in the future, both near and far. Again, we are thrilled to turn your vision into a reality!

With sincere gratitude,

Obsidian Solutions Team

Obsidian Solutions